# **Original Paper**

# Discussion on Centralization and Decentralization Patterns in

## **Emergency Management**

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### Abstract

This paper comprehensively analyzes the advantages and disadvantages of centralization and decentralization patterns in emergency management. We examine their characteristics, challenges, and applicability to contribute insights for the development of effective emergency management systems. The paper also explores innovative ideas, including hybrid management patterns combining centralization and decentralization, and emphasizes community engagement and collaborative partnerships for information sharing and resource coordination. By offering a thorough analysis of both approaches and proposing innovative thoughts, this paper contributes to existing knowledge in emergency management, benefiting policymakers, practitioners, and researchers.

#### Keywords

emergency management, centralized pattern, decentralized pattern, information sharing, resource integration

#### 1. Introduction

Effective emergency management (Tan, 2009) is a crucial element in ensuring public safety and social stability during disasters. With the rapid development of technology and the convenience of information flow, two distinct approaches, namely centralization and decentralization, have become the research direction of scholars.

Centralization usually involves an emergency response system led by the government or central agency (HajShirmohammadi & Wedley, 2004) to achieve centralized decision-making and resource allocation. Through centralized command and coordination, emergency situations can be quickly resolved. In contrast, Decentralization (Pollitt, 2007) emphasizes decision-making and action based on distributed networks and autonomous systems. Its flexibility and adaptability are advantages, allowing institutions and organizations at all levels to independently make decisions and respond. This paper analyzes the

advantages, shortcomings, and feasibility of each approach in the field of emergency management and provides useful references for the development of a scientific and effective emergency management system.

#### 2. Pros and Cons of Centralized Management Pattern in Emergency Management

The centralized management pattern in emergency management plays a crucial role in handling emergency situations and disaster events. This organizational approach centers power and responsibility on a central institution or command center using centralized decision-making and command to deliver swift and coordinated action. With this management pattern, the central institution coordinates guidance and resource allocation with comprehensive intelligence gathering, analysis, and decision-making capabilities.

#### 2.1 Pros

The centralized management pattern has several advantages in emergency management, including rapid decision-making and command, standardized resource allocation, and centralized information sharing. These benefits can enhance the efficiency and coordination of emergency response (Funck & Karlsson, 2020).

Firstly, the centralized management pattern facilitates quick decision-making and guidance through centralized decision-making and command. Central institutions possess professional expertise and resources to assess and deal with emergency situations holistically, making quick and coordinated response and actions possible for various levels of institutions and teams. This promotes the efficiency of emergency response. Secondly, the pattern enables standardized resource allocation. Central institutions can gather and evaluate the resource requirements from different sources, and therefore allocate resources reasonably to various emergency response units and regions. This approach maximizes demand while avoiding the duplication and waste of resources. Additionally, centralized management promotes sharing and centralization of information. Central institutions can collect, integrate, and evaluate information from different institutions and departments, providing comprehensive intelligence support for decision-makers. This centralized and shared information helps to accurately evaluate emergency situations, make faster decisions and offer predict trends (Yang, Yan, Tian, Yu, Li, & Xia, 2021).

With regards to a large-scale epidemic or public health emergency, central health institutions become the core of the centralized management system. They assume responsibility for guiding, coordinating, and supervising emergency response efforts in health institutions of all levels. Through centralized decision-making and command, medical personnel, medical equipment, and drugs can quickly be deployed to the affected areas, ensuring timely treatment and control of the epidemic. Additionally, the approach maximizes the efficiency of medical resource utilization and provides coordinated medical services during emergency situations.

#### 2.2 Cons

Despite its advantages, the centralized management pattern also has certain shortcomings in emergency management, including information lag, single point of failure risk, and restrictions on local institutions. Firstly, a centralized management pattern may cause information lag. In an emergency situation, timely and precise information is paramount for optimal decision-making and action. However, information must travel through various layers of central institutions, which may result in delays that prevent decision-makers from staying up-to-date in a timely manner, thus compromising the speed and accuracy of the emergency response. Secondly, the centralized management pattern comes with a single point of failure risk. As central institutions are the heart of the decision-making and command operation, drastic implications may occur in the entire emergency response system in the event of malfunctions, attacks or insufficient personnel. This risk can result in delayed or chaotic response times when central institutions need to make timely decisions and guide actions. Furthermore, the centralized management pattern may restrict the autonomy and flexibility of local institutions. In such a pattern, the decisions and actions of local institutions are limited by the guidance and constraints of central institutions, which curtails their ability to use their independent professional judgement to respond appropriately and fully use their resources. Finally, the centralized management approach can result in unclear responsibility assignments, leading to a lack of clear accountability. This can place increased pressure on leadership to assume responsibility, resulting in compounded stress and confusion.

#### 3. Pros and Cons of Decentralized Management Pattern in Emergency Management

The decentralized management pattern decentralizes power and decision-making by delegating responsibility and authority for emergency response to various levels of institutions and individuals (Hermansson, 2019). This management pattern emphasizes the initiative and participation of local institutions and individuals in the decision-making process, achieves rapid response and resource coordination through adaptable network structures and information-sharing mechanisms.

#### 3.1 Pros

The decentralized management pattern places emphasis on the initiative and involvement of local institutions and individuals in emergency management. This approach achieves resource coordination and utilization through network structures and information-sharing mechanisms (Andreassen, Borch, & Sydnes, 2020). Additionally, it highlights the role of community participation, which can enhance the flexibility, efficiency, and sustainability of emergency response, and promote overall society resilience.

Firstly, the decentralized management pattern emphasizes the importance of local institutions and individuals' initiative and responsibility. This structured approach allows for more decision-making autonomy within local communities, which promotes greater flexibility, adaptability and improved response to diverse emergency situations. Secondly, the decentralized management pattern facilitates resource coordination and utilization through network structures and information sharing mechanisms. This approach facilitates the effective allocation and use of resources among institutions and individuals

at all levels through the use of information sharing and collaborative platforms, resulting in improved response efficiency and flexibility. Additionally, the decentralized management pattern promotes community and public participation. Community members are regarded as crucial sources of information and response forces. They can contribute to emergency operations, provide on-site intelligence and resources and enhance the resilience and self-recovery ability of the community, leading to a more comprehensive and sustainable emergency management system.

During natural disasters or emergencies, social media platforms can enable citizens to share information about affected areas, request assistance, and provide real-time intelligence. For instance, after an earthquake, social media users can help to share information about affected areas, request help, and provide channels for donations to help affected communities to receive prompt support and improve overall emergency response (Turoff, White, Plotnick, & Hiltz, 2008).

#### 3.2 Cons

The decentralized management pattern may present some potential drawbacks in emergency management, such as chaotic and inconsistent information, imbalanced and insufficient resources allocation, as well as delayed decision-making and coordination difficulties.

To begin with, a decentralized management pattern may lead to confusion and inconsistency of information due to decentralization of power and decision-making. Different local institutions and individuals may have varying information and understanding, which can result in confusion and inconsistency of information. However, in emergency response, accurate and consistent information is vital for sound decision-making and action. Secondly, the decentralized management pattern can experience challenges with the allocation of imbalanced and insufficient resources. Owing to decentralization of power, diverse local institutions and individuals may have varying resource levels, leading to inadequately distributed resources. However, in emergency response, equitable and reasonable resource allocation is paramount in realizing effective rescue operations that address emergencies. Moreover, decentralized management patterns may lead to delayed decision-making and coordination difficulties. In such a pattern, decision-making necessitates discussions and consultations among various local institutions and individuals, resulting in delayed decision-making and difficulties in coordination. Nevertheless, in emergency situations, swift decision-making and coordinated actions are crucial.

Regarding decentralized management patterns of self-organized rescue networks, although organized through platforms like social media, there can still be inconsistent information transmission and inadequate resources due to the dispersed number of participants and inadequate unified command and coordination institutions (Skar, Sydnes M., & Sydnes A., 2016).

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### 4. Innovative Measures in Emergency Management

In this paper, a comparative analysis was conducted between centralized and decentralized management patterns, highlighting their respective advantages and disadvantages. Centralized management ensures fast decision-making and high resource utilization, but lacks flexibility and local adaptability. Decentralized management fosters private resource mobilization, protection, and responsiveness; however, knowledge and information sharing present challenges. Ultimately, these management patterns complement each other but cannot be unequivocally labeled as good or bad. To address the limitations of centralized and decentralized management patterns in emergency management, innovative measures can be adopted for improved effectiveness. One approach is a hybrid management pattern, which marshals both centralization and decentralization to make swift decisions and allocate resources during the early disaster response stages. The pattern transitions to decentralization over time to promote local institutional and community innovation and engagement. Advanced technology support is another measure, utilizing artificial intelligence, big data analysis, the internet of things, and sensor technology to monitor disasters and resources in real-time. Encouraging community participation and partnerships is also critical, enabling voluntary community-resident involvement for self-organized rescue networks. Establishing cross-departmental, cross-regional, and cross-domain partnerships facilitates resource coordination and information sharing. Finally, it is vital to review, reform, and establish a flexible management framework for emergency management systems and regulations. Blockchain-based decentralized management platforms can contribute to information transparency and security for trust and collaboration among participants. Implementing these measures can enhance emergency management efficiency, accuracy, and overall response ability.

#### 5. Conclusion

This paper presents a detailed analysis of the strengths and weaknesses of centralized and decentralized emergency management patterns, proposing specific solutions to enhance their effectiveness. Recognizing that no one management pattern is universally superior, emergency management decisions should be based on the practical situation and level of disaster risk. Innovative measures, such as technological advancements, community engagement, partnership building, and institutional reform, provide a comprehensive approach to integrating centralized and decentralized management patterns. Implementing a mixed management pattern that flexibly transitions in different situations optimizes the benefits of each approach. The innovative measures facilitate efficient management, information sharing, and resource coordination capabilities, resulting in a more effective and reasonable emergency management system. These solutions have the potential to improve public security and enhance capacity to respond to emergencies.

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